

## **Catalog**

### Resurse de Training si Assessment





### Arii de evaluare si dezvoltare (competente):

- ✓ Change management
- ✓ Coaching
- ✓ Communication
- ✓ Conflict & Stress management
- ✓ Creativity & Innovation
- ✓ Customer service
- ✓ Diversity & Harassment
- ✓ Emotional intelligence
- ✓ Employee & Professional development
- ✓ Finance
- ✓ Human resources
- ✓ Leadership & Management
- ✓ Negociating & Sales
- ✓ Organizational development
- ✓ Performance development
- ✓ Problem solving & Decision making
- ✓ Project management
- ✓ Selling
- ✓ Team building
- ✓ Time management & Meetings

#### Pachete esentiale

- ✓ Business essentials
- ✓ Leadership essentials
- ✓ New hire esssentials
- ✓ Selling essentials
- ✓ Team essentials
- ✓ Training essentials



### CHANGE MANAGEMENT

#### Training Kits

- How to Handle Change & Upheaval
- Leading Others Through Change \*

#### Workshop & Assessments

- Change Reaction
- Dealing with Change
- Leading Change at Every Level
- Mastering the Change Curve
- Working Throuh Organizational Change

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### **COACHING**

#### Training Kits

- Coaching for Development
- Coaching Conversations \*
- Delegating for Growth \*
- Developing Your Direct Reports \*
- Learning to Manage \*
- Motivating Employees to Be Their Best \*
- Positive Approaches to Resolving Performance & Conduct Problems

#### Experiential Games

• Get Fit For Coaching Game

#### Workshops & Assessment

- Coaching Achievement
- Coaching Skills Inventory
- What's My Coaching Style
- Mentoring In The Moment
- Principles of Adult Mentoring Inventory
- Get Fit For Coaching



#### COMMUNICATION

#### **Training Kits**

- The Art of Effective Communication \*
- The Art of Influencing Others \*
- Assertiveness Skills \*
- The Communication Mystery: Solved
- Talk like a leader \*
- Effective Listening Skills \*
- Supervisor Communication Skills
- Navigating Difficult Conversations
- Developing Positive Relationships at Work \*
- Skillful Collaboration \*
- Super Manager \*
- Solid Business Writing \*

#### **Experiential Games**

- Communication Derailed
- Bridging the communication divine
- VisualsSpeak Game Kit

#### **Exercises Collection**

- Pen & Paper Games For Trainers Activity Collection
- The NASAGA Training Activity Book
- SkillBuilders: 50
   Communication Skills
   Activities 3-Ring Binder

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#### Workshops & Assessments

- Interpersonal Influence Inventory
- Learning To Listen
- Building The Communication Bridge
- Influencing With Assertive Communication
- Neurolinguistic
   Communication Profile
- Team Communication Inventory - Facilitator Set
- Presentation Skills Profile
- What's My Communication Style



# CONFLICT & STRESS MANAGEMENT

#### **Training Kits**

- Navigating Difficult Conversations \*
- Challenging Negative Attitudes at Work \*
- Taking control of conflict \*
- How to Manage Your Emotions \*
- Resilience \*

#### **Exercises Collection**

- First Aid For Stress Activity Collection
- The Nasaga Training Activity Book

#### Workshop & Assessment

- Conflict Strategies Inventory
- Dealing with Conflict Instrument
- Team Conflict Strategies

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# CREATIVITY & INNOVATION

#### Training Kits

- Ideas Into Action: From Creativity to Innovation \*
- Creative Problem Solving \*
- Mental Models \*

#### **Experiential Games**

Junkyard Games

#### Workshops & Assessments

- Breakthrough Creativity Profile 2nd Edition
- Creative Style Profile
- Encouraging Innovation Through 5 Key Conversations



# CUSTOMER SERVICE

#### Training Kits

- Customer Service Over the Phone
- What Customers Really Want

#### **Exercises Collection**

- Customer Service Activities For Training
- SkillBuilders: 50 Customer Service Activities
- Telephone Skills Training Activity Collection Vol 1
- Telephone Skills Training Activity Collection Vol 2
- The NASAGA Training Activity Book

#### Workshops & Assessments

- Becoming A Customer Service Star
- Internal Customer Service Assessment
- Customer Service Commitment
- Customer Service Skills Profile

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# DIVERSITY & HARASSMENT

#### Training Kits

- Cultural Competency \*
- Diversity Awareness Training \*
- Preventing Workplace Harassment
- Women and Leadership \*
- Ethics in the Workplace \*
- The Multi-Generational Workplace

#### Workshop & Assessment

• Diversity Awareness



# EMOTIONAL INTELLIGENCE

#### Training Kits

- Developing Positive Relationships at Work \*
- How to Manage Your Emotions \*
- Emotional Intelligence \*
- Resilience \*
- Increasing Your Emotional Intelligence

#### **Experiential Games**

• Creating an Emotionally Intelligent World Game

#### Workshops & Assessments

- Diversity Awareness Profile
- Emotional Intelligence Skills Assessment
- Team Emotional and Social Intelligence (TESI)

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# EMPLOYEE & PROFESSIONAL DEVELOPMENT

#### Training Kits

- Learning to Manage \*
- Motivating Employees to Be Their Best \*
- Effective Listening Skills \*
- Developing Positive Relationships at Work \*
- Solid Business Writing
- Ethics in the Workplace \*
- Business Etiquette '
- Critical Thinking Skills \*
- Social Media at Work \*
- Productive Work Habits \*
- How to make yourself indispensable \*



### **FINANCE**

#### Training Kits

- Financial Intelligence \*
- Finance for non-finance

### HUMAN RESOURCES

#### **Training Kits**

- Preventing Workplace Harassment
- The Multi-Generational Workplace
- Organizational Trust \*
- Behavioral Interviews \*
- Succession Planning \*

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# LEADERSHIP & MANAGEMENT

#### Training Kits

- Leading Others Through Change \*
- Delegating for Growth \*
- Developing Your Direct Reports \*
- Talk like a leader \*
- Supervisor Communication Skills \*
- Adapting Your Style \*
- Women and Leadership \*
- Leadership 101 \*
- Learning to Manage \*
- Organizational Trust \*
- The Toughest Supervisor Challenges \*
- Systems Thinking \*
- Managing Offsite Employees \*
- Managing Teams

#### **Experiential Games**

- Mars Surface Rover Game
- Leadership Metaphor Explorer Kit
- Leadout
- Visual Explorer

#### **Exercises Colection**

• 22 Training Events For Developing Team Leaders

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#### Workshop & Assessment

- Achieving Peak Performance
- Campbell Leadership Descriptor
- Bridging The Leadership Divide
- Comprehensive Leader
- Courageous Leadership
- Engage
- Focused Leader
- Leader Manager
- Leadership Practices
- Leadership Unlimited
- Leading Across Differences
- Legacy Leadership Competency
- Managing for Employee Engagement
- Leading Through Transitions
- Matrix Manager Inventory
- Remarkable Leadership
- What's My Leadership Style?
- Strategic Leadership Type Indicator
- Leadership Metaphor Explorer
- Empowerment Profile



# NEGOCIATING & SALES

#### Training Kits

- Effective Negotiation Skills
- Selling Essentials: Understanding the Sales Cycle \*
- Selling Essentials: Prospecting & Territory Management \*
- Selling Essentials: Opening the Sales Call \*
- Selling Essentials: What to Ask & How to Listen \*
- Selling Essentials:
   Presenting Solutions,
   Overcoming Objections, &
   Closing the Sale \*
- Selling Essentials: Developing Clients for Life
- Selling Essentials: Coaching for Performance\*

#### **Experiential Games**

- Common Currency Game
- Strike Fighter

#### Workshops & Assessments

- Dealing With Tough Negotiators
- Negotiating Style Profile
- Negotiating Win-Win Solutions

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#### **Bundles**

- Selling Essentials: Understanding the Sales Cycle \*
- Selling Essentials: Prospecting & Territory Management \*
- Selling Essentials: Opening the Sales Call \*
- Selling Essentials: What to Ask & How to Listen \*
- Selling Essentials:
  Presenting Solutions,
  Overcoming Objections, &
  Closing the Sale \*
- Selling Essentials: Developing Clients for Life
- Selling Essentials: Coaching for Performance \*



## ORGANIZATIONAL DEVELOPMENT

#### Training Kits

- Delegating for Growth \*
- Ethics in the Workplace \*
- Managing Offsite Employees \*
- Organizational Trust \*
- Fundamentals of Strategic Planning \*
- Ideas Into Action \*
- Succession Planning \*
- Mental Models \*

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### PERFORMANCE DEVELOPMENT

#### Training Kits

- Motivating Employees to Be Their Best\*
- Positive Approaches to Resolving Performance & Conduct Problems

#### Workshops & Assessments

 Work Satisfaction & Renewal



# PROBLEM SOLVING & DECISION MAKING

#### Training Kits

- Critical Thinking Skills \*
- Systems Thinking \*
- Creative Problem Solving \*
- Mental Models \*
- Why we Struggle with Tough Decisions

#### **Experiential Games**

- Force Field
- What Would You Do?: A
   Game of Ethical And Moral
   Dilemma

#### Exercises Collection

- 25 Problem Solving & Decision Making Activities
- 50 Activities for Developing Critical Thinking Skills
- The NASAGA Training Activity Book

#### Workshops & Assessments

- Intuitive Decision Making Profile
- Participative Management Profile
- Problem Solved
- Problem Solving Style Inventory
- Ethical Type Indicator
- The Decision-Making Style Inventory
- GroupThink Index

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### PROJECT MANAGEMENT

#### **Training Kits**

- Skillful Collaboration \*
- Productive Work Habits \*
- Managing Offsite Employees \*
- Real-World Project Management

#### Experiential Games

- Rocket
- Tall Ships Game

#### Workshops & Assessments

 Project Leadership Assessment



### **SELLING**

#### Training Kits

- Selling Essentials: Understanding the Sales Cycle \*
- Selling Essentials: Prospecting & Territory Management \*
- Selling Essentials: Opening the Sales Call \*
- Selling Essentials: What to Ask & How to Listen \*
- Selling Essentials: Presenting Solutions, Overcoming Objections, & Closing the Sale \*
- Selling Essentials:
   Developing Clients for Life
- Selling Essentials: Coaching for Performance

#### **Exercises Collection**

- Sales Training Activity Collection
- The NASAGA Training Activity Book

#### Workshops & Assessments

- Selling Skills Inventory
- What's My Selling Style

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#### Bundles

- Selling Essentials: Understanding the Sales Cycle \*
- Selling Essentials:
  Prospecting & Territory
  Management \*
- Selling Essentials: Opening the Sales Call \*
- Selling Essentials: What to Ask & How to Listen \*
- Selling Essentials:
   Presenting Solutions,
   Overcoming Objections, &
   Closing the Sale \*
- Selling Essentials:
  Developing Clients for Life
  \*
- Selling Essentials: Coaching for Performance \*



### TEAM BUILDING

#### Training Kits

- Skillful Collaboration \*
- Managing Teams \*
- Organizational Trust \*
- Team Excellence \*

#### Experiential Games

- Deir El Medina Game
- Jungle Escape
- Maestro Game
- Rainforest Game
- Values edge system
- Marooned
- Outback
- Swamped
- Vacation In The Keys
- Whiteout
- Flight From Savo Game
- Beyond the Valley of Kings
- Black Bear
- Cave Without A Name

#### **Exercises Collection**

- Team Development Activities For Trainers
- Teambook Activity
   Collection
- Teambuilders Activity Collection
- Pump Them Up Activity Collection
- The NASAGA Training Activity Book

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#### Workshops & Assessments

- Benchmarks Of Team Excellence
- Effective Team Member Profile
- Five Dysfunctions of a Team
- Great Workplace
- Group Development Assessment
- Team Advantage
- Team Share
- Team-Work & Team-Roles
- Team Effectiveness Profile
- Trust: The Ultimate Test
  Assessment
- Values Edge System
- What's My Team Member Style?
- TEAMPOWER
- Creating Team Synergy

#### Bundles

- The Art of Effective Communication \*
- The Art of Influencing Others \*
- Challenging Negative Attitudes at Work
- Developing Positive Relationships at Work
- How to Manage Your Emotions \*
- Meetings \*



# TIME MANAGEMENT & MEETINGS

#### Training Kits

- Balancing priorities '
- Meetings \*
- Productive Work Habits \*
- Time Management \*

#### Workshops & Assessments

• What's My Time Style?

#### **Experiential Games**

- Jungle Escape
- Junkyard Games
- Beyond The Valley of The Kings
- Black Bear
- Cave Without A Name
- Marooned
- Outback
- Swamped
- Vacation In The Sky
- Whiteout

#### **Exercises Collection**

- Sales Training Activity Collection
- Team Development
   Activities For Trainers
- Compact Cases Activity
   Collection



### BUSINESS ESSENTIALS

- Balancing priorities\*
- Business Etiquette\*
- Critical Thinking Skills\*
- Diversity Awareness Training\*
- Ethics in the Workplace\*
- Financial Intelligence\*
- Mental Models\*
- Real-World Project Management
- Solid Business Writing\*
- Time Management\*

# LEADERSHIP ESSENTIALS

- Coaching for Development\*
- Organizational Trust\*
- Delegating for Growth\*
- Fundamentals of Strategic Planning\*
- Leadership 101\*
- Leading Through Change\*
- Resilience\*
- Systems Thinking\*
- Talk like a Leader\*
- Why we Struggle with Though Decisions\*

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## NEW HIRE ESSENTIALS

- Adapting Your Leadership Style\*
- Assertiveness Skills\*
- Creative Problem Solving\*
- Navigating Difficult Conversations\*
- Effective Listening Skills\*
- Ideas Into Action\*
- Increasing Your Emotional Intelligence\*
- Productive Work Habits\*
- Social Media at Work\*
- Taking Control of Conflict\*

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### SELLING ESSENTIALS

- Selling Essentials: Understanding the Sales Cycle \*
- Selling Essentials: Prospecting & Territory Management \*
- Selling Essentials: Opening the Sales Call \*
- Selling Essentials: What to Ask & How to Listen \*
- Selling Essentials:
   Presenting Solutions,
   Overcoming Objections, &
   Closing the Sale \*
- Selling Essentials:
  Developing Clients for Life
  \*
- Selling Essentials: Coaching for Performance \*



# TEAM ESSENTIALS

- The Art of Effective Communication\*
- The Art of Influencing Others\*
- Challenging Negative Attitudes at Work\*
- Developing Positive Relationships at Work\*
- How to Manage Your Emotions\*
- Meetings\*

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# TRAINING ESSENTIALS

- Adapting Your Leadership Style \*
- Assertiveness Skills \*
- Creative Problem Solving \*
- Navigating Difficult Conversations \*
- Effective Listening Skills \*
- Ideas Into Action \*
- Increasing Your Emotional Intelligence \*
- Productive Work Habits?
- Social Media at Work \*
- Taking control of conflict \*